



## Quanta Technology Limited - Responsible Gambling Policy

Whilst the majority of people do gamble within their means: for some, gambling can become a problem. It may help you to keep control by remembering the following:

- Gambling should be entertaining and fun and not seen as a way of making money
- Only gamble what you can afford to lose
- Avoid chasing losses
- Keep track of the time and amount you spend gambling

Quanta Technology Limited provide players with a suite of gambling controls which are designed to help you control your gambling.

The contents of this Responsible Gambling Policy are considered part of Our End User Licence Agreement (EULA) and will be amended from time to time. It remains Your responsibility to regularly review both this policy and Our EULA.

### **Our Controls**

#### **Self Exclusion**

Quanta Technology Limited offer players the opportunity to voluntarily exclude themselves from the site for a period of time. Players can currently choose to exclude themselves for the following periods:

- 7 days (minimum period of self-exclusion)
- 30 days
- 90 days
- 180 days
- 270 days
- 360 days
- 36,500 days - this is effectively a permanent exclusion from our site

Players can request self-exclusion from the site from within their account settings.



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Play will not be allowed on the site until the period of self-exclusion has expired. Under no circumstances will we override or cancel your request for self-exclusion. Players will be allowed to increase their period of self-exclusion but under no circumstances reduce it.

Once the requested period of self-exclusion has expired your account be automatically be reactivated.

During your period of self-exclusion you will be removed from any of our advertising or mailing lists that you have subscribed to.

## **Cooling Off and Betting Limits**

Players can also place a limit on their accounts. By doing so players can limit the number of tickets purchased between a range of 50 (minimum) and 1,000 (maximum).

Limits can be set over a time range between 7 days (minimum) and 360 days (maximum)

Once you have set a stake or bet limit you cannot increase this limit until a period of 7 days has expired from the date and time that the original limit has been set. You can however reduce your limit at any point thereby further limiting your betting activity.

Under no circumstances will we override or cancel your request to place a limit on your account.

## **Under Age Gambling**

As a responsible provider of gambling services Quanta Technology Limited strictly enforces a policy of 18+ only. This means that you must be a minimum age of 18 or over to play on our site.

If we subsequently discover that you are under the age of 18 then your account will be closed immediately.

## **Helpful Resources**



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Links to the GAMCare website can be found at the foot of our landing page. You can also contact them via [www.gamcare.org.uk](http://www.gamcare.org.uk).

GambleAware can be contacted via [www.begambleaware.org](http://www.begambleaware.org).

Both organisations offer vital support and we encourage anybody who has difficulty in controlling their gambling to contact either or both organisations for further assistance.

Remember, when the fun stops, stop!